

Job description

Sales Assistant

Salary: £11.74

Hours: 9 hours

Location: Gloucester

About Midlands Air Ambulance Charity (MAAC)

Established in 1991, Midlands Air Ambulance Charity is responsible for providing pre-hospital critical care across the six Midlands counties of: Gloucestershire, Herefordshire, Shropshire, the West Midlands and Worcestershire. The charity also delivers secondary cover to surrounding areas, such as Warwickshire and mid Wales. Our services are provided by operating three air ambulance helicopters and three critical care cars, which serves the growing Midlands population of six million plus people.

Our organisation is registered with the Care Quality Commission (CQC) as an independent health care provider. To fund our operations, we rely on the generous support of public via donations and income from our expanding portfolio of charity shops, which currently comprises of nine retail operations, located in Wellington, Shrewsbury, Walsall, West Bromwich, Newcastle under Lyme, Gloucester, Merry Hill, Hereford and Stoke-on-Trent. We set our standards in line with leading industry bodies such as the Fundraising Regulator, The Charity Commission and the Charity Retail Association.

During the last 30 plus years, our service has undertaken approximately 74,000 missions, rapidly reaching and treating the most critically unwell and injured patients.

About the role

We are seeking an outstanding candidate to join an ambitious and forward-thinking charity to ensure the smooth running of our Gloucester shop. To assist the Shop Manager with all aspects of the charity shop, including volunteers, customer service, stock management, financial records, administration, compliance. Promoting the work of the Midlands Air Ambulance Charity and take responsibility of managing the shop when the shop manager is absent.

About you

You will have experience of supervising and working within the charity or not for profit sectors alongside significant retail knowledge and experience. Demonstrating emotional intelligence, it is essential that you are a strong team player and can inspire and motivate those around you. You will be highly organised with the ability to prioritise as well as bringing excellent communication skills with the confidence to provide excellent customer service internally and externally. **As the role will involve lone working applicants should be over 18 years of age.**